

HOSPITALITY OPERATIONS, ONE-YEAR TECHNICAL CERTIFICATE

Curriculum Code #0106

Effective May 2026

Division of Engineering, Business and Information Technologies (<http://catalog.lorainccc.edu/academic-programs/engineering-business-information-technologies/>)

The Hospitality Operations One-Year Technical Certificate prepares students for entry-level positions in the hospitality industry, with a primary focus on lodging operations. This workforce-oriented program emphasizes applied operational skills, customer service excellence, and foundational business competencies essential to hospitality organizations.

Students develop applied knowledge and skills across key functional areas while strengthening communication, technology, and professional workplace skills. Lorain County Community College maintains articulation agreements with colleges and universities, including programs offered through the College's University Partnership, supporting continued educational and career advancement.

Preferred Sequence

Fall Semester		Hours
CISS 121	MICROCOMPUTER APPLICATIONS I	3
ENGL 161	COLLEGE COMPOSITION I	3
SDEV 101	INTRODUCTION TO THE LCCC COMMUNITY ¹	1
TRSM 111	TRAVEL INDUSTRY FUNDAMENTALS	3
TRSM 112	INTRODUCTION TO THE HOSPITALITY INDUSTRY	3
TRSM 121	FRONT OFFICE OPERATIONS	2
Hours		15
Spring Semester		
CULN 215	BEVERAGE MANAGEMENT	3
MKRG 247	SERVICES MARKETING	3
Select one of the following:		3-4
MTHM 158	QUANTITATIVE REASONING	
MTHM 168	STATISTICS	
MTHM 171	COLLEGE ALGEBRA	
TRSM 118	FOOD SAFETY AND SANITATION	2
TRSM 120	HOUSEKEEPING OPERATIONS	2
TRSM 126	HOSPITALITY AND TOURISM MANAGEMENT CAREER EXPLORATION	1
TRSM 226	HOSPITALITY SUPERVISION ²	2
Hours		16-17
Total Hours		31-32

² Indicates that this course requires a prerequisite.

Program Contact(s):

Maria McConnell
440-366-7404
mmcconne@lorainccc.edu

For information about admissions, enrollment, transfer, graduation and other general questions, please contact your advising team (<https://www.lorainccc.edu/admissions-and-enrollment/advising-and-counseling/>).

More program information can be found on our website.
(<https://www.lorainccc.edu/business-programs/tourism-and-hospitality/>)

Credit for Prior Learning (PLA) options may be available for your program. For more information, please visit our website: www.lorainccc.edu/PLA (<http://www.lorainccc.edu/PLA>)

Program Learning Outcomes

1. Apply operational procedures, service standards, and safety practices across core hospitality functions
2. Demonstrate effective communication, customer service, and technology skills to support guest satisfaction, service quality, and team operations within hospitality organizations
3. Evaluate hospitality career pathways by identifying industry roles, required skills, and professional expectations

¹ A student must register for the orientation course when enrolling for more than six credit hours per semester or any course that would result in an accumulation of 12 or more credit hours.