

GUEST SERVICES IN HOSPITALITY, CERTIFICATE OF COMPLETION

Non-Pell Eligible (Students may not use Pell funding for this certificate. Grants may be available. See your advisor.)

Curriculum Code #C008

Effective May 2026

The guest services in hospitality certificate of completion will provide students with some broad knowledge related to a growing field. Guest service positions are found in most areas of hospitality and tourism.

Preferred Sequence

Semester I		Hours
TRSM 112	INTRODUCTION TO THE HOSPITALITY INDUSTRY	3
TRSM 118	FOOD SAFETY AND SANITATION	2
TRSM 121	FRONT OFFICE OPERATIONS	2
Hours		7
Total Hours		7

Note: A certificate of completion will be awarded by the American Hotel & Lodging Educational Institute upon successful completion of the comprehensive final exam for TRSM 112 and for TRSM 121.

Individuals can earn the ServSafe Food Protection Manager Certification upon successful completion of TRSM 118.

Credit for Prior Learning (PLA) options may be available for your program. For more information, please visit our website: www.lorainccc.edu/PLA (<http://www.lorainccc.edu/PLA>)